

## Terms and Conditions

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## 1. Booking details

1.1 - The Client must ensure that all details given of the venue are correct and if the DJ inspects the venue & finds any differences, the DJ will report this to the client to resolve the matter.

1.2 - There will be adequate set up time available usually 60-90 minutes before the start time of the event and 60 minutes after the event to break the set down. The Client should indicate what access is available, stairs, lifts, car parking etc.

1.3 - The Client and C&C Premium Mobile DJs confirm that there is no third party interest on the booking and no previous bookings of these dates for this event.

1.4 - For all invoices totaling \$300 or more, paying a non-refundable 20% booking fee for your event or function will secure the date exclusively for you. Payment is a 100% binding guarantee of the contract. Any non-payment can enable C&C Premium Mobile DJs to change the work schedule without prior notice.

## 2. Payments

2.1 - Paying by Cash, Credit Card, Amex, PayPal or Bank transfer is the only method of payment.

2.2 - Paying by Bank Transfer - If you use Internet Banking you can make cash payment/s directly into the bank account via BSB. If paying by this method, please ensure you include your **surname** and the **date** of your event as a reference.

2.3 - Where an invoice totals \$300 or less, payment in full is required at time of booking. For all others, the outstanding balance must be made **14-days prior** to commencement of the event. Failure to do so will result in the cancellation of the service and monies already paid will be forfeited by The Client.

2.4 - We do **not** accept cheque payments / transactions

## 3. Cancellations

3.1 - We will be holding your date **exclusively** for you and will turn away all other work. The potential loss of work in the event of a cancellation is real and tangible therefore we will charge a cancellation fee. Cancellations must be made in writing. No telephonic cancellations will be accepted.

3.2 - If The Client cancels within **30-days** prior to the event, the cancellation fee is 100% of the balance outstanding, however where cancellation is more than **30-days** prior to the event, the only penalty will be the loss of the pre-paid booking fee.

3.3 - Should the event be cancelled for reasons entirely beyond The Client's control then the booking fee will be returned in full or a new date set if required.

3.4 - We will try to fulfil its obligations in the events of unforeseen circumstances by any other means should this be necessary.

#### 4. Conduct

4.1 - It is the Client's responsibility to ensure that all guests conduct themselves in a proper manner at all times. The Client must be responsible for all guests and their actions.

4.2 - It is the Client's responsibility to ensure that tolerable supervision of its guests, including children at the venue, and will be liable for any loss of or damage to the DJ's equipment or personnel belongings, caused by guests attending the function.

4.3 - No violent, aggressive or abusive behaviour from anyone under any circumstances will be tolerated, and C&C Premium Mobile DJs reserve the right to terminate the service at any time should any personal safety be threatened. We do not take any responsibility for ejecting any unwanted persons from any venue. The Client will be advised of any problems arising in this respect with any guests.

4.4 - In the event of a minors function, there must be the legal ratio of responsible persons to minors.

4.5 - We will act in a fully responsible attitude at all times, during his attendance to the venue, it will set up and run as requested by The Client unless the legal requirement is different which will be pointed out and stated.

4.6 - We will be responsible for producing certificates of Public Liability Insurance, PPCA and Test/Tag cable evidence if requested by either the Client or Venue management staff.

#### 5. Security

5.1 - The Client will be responsible for the safety and security of the DJ.

5.2 - C&C Premium Mobile DJs is not liable for any damage on the venue; any potential hazard must be pointed out by the Client or the Venue management staff at the time of set-up.

5.3 - The Client is also responsible for any damage to The DJ's equipment caused by any person at the event. The Client will be charged for the full cost of any repairs required. The Client will be advised of any damage to the DJ's equipment as soon as it is caused.

#### 6. Health and Safety

6.1 - Subject to failure to conform to the Work Health and Safety Act 2011 - we cannot take any further part of the event and the full amount of the event has to be paid.

6.2 - In the event of fire, flooding, public disturbance, terrorist activity or any other threat to the public, We will not be responsible to help in any way or evacuate any venue or building where the DJ is present and / or working within, unless the fire regulations for the venue specify otherwise. This would usually incur a vocal announcement from the Venue Management Staff

## 7. The Venue

7.1 - The Client must allow suitable time for the installation and dismantling, and removal of equipment (minimum of one hour). The Client also ensures that safe and adequate power is available. We will ensure that any equipment that requires connection to a power source is electrically safe and conforms to Test and Tag regulations, and any amendments thereafter.

7.2 - The Client must ensure that the entire venue has all relevant licenses, and conforms to all the local bye-laws as we cannot perform in a venue that has not been furnished with all required licenses.

7.3 - The Client must ensure that there is adequate parking for the DJ on the night for off-loading and loading of the equipment, in a safe and secure manner.

7.4 - If the performance start time is delayed due to the inability of the DJ gaining access to the performance area, or any other delay beyond The DJ(s) reasonable control, we will not be liable for any refund whatsoever.

7.5 - If you are booking other entertainment (e.g. Singer, comedian, band etc.) as well as hiring C&C Premium Mobile DJs, please consider the amount of venue space available and where the dance floor or DJ stand will be placed. Speaker location is usually best if it is no greater than 10-meters on either side from the position of the presenter.

7.6 - We also reserves the right to refuse to continue any event prior to the start should there not be sufficient floor space which would not allow the audio / lighting equipment to be assembled safely.

7.7 - We reserves the right to substitute alternative entertainment should uncontrollable circumstances dictate the need to do so. We will not be responsible for any damage or loss to private or public property caused by invited guests or members of the public.

## 8. Refreshments

8.1 - As we work very unsociable hours we ask if non-alcoholic drinks can be supplied. Please do not offer alcoholic drinks whilst our DJs are present at the venue.

8.2 - All bookings should be taken on the understanding that the venue is in possession of the necessary entertainment & liquor licenses. We will not be responsible if the venue is found to be in breach of the terms of their license. If you would like further clarification of what any of the above clauses mean or you are unsure of any of our terms please contact C&C Premium Mobile DJs.